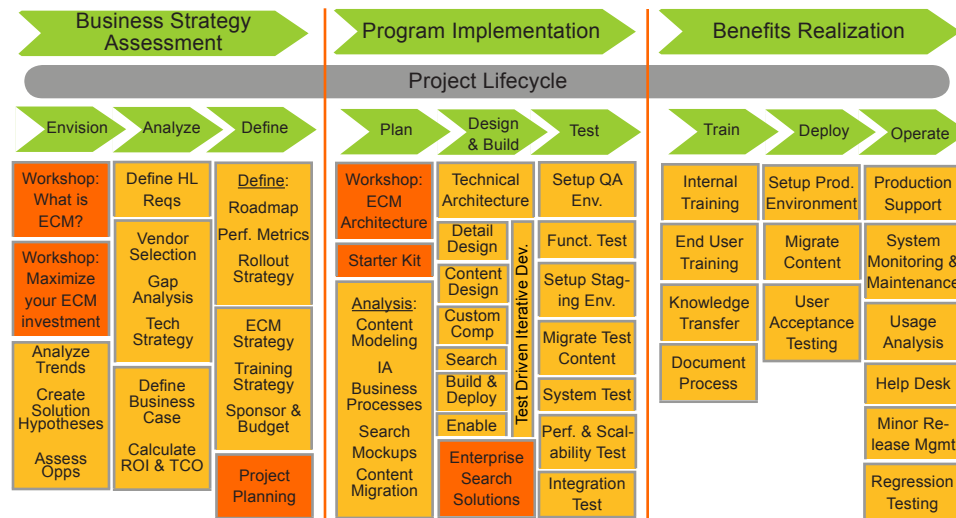


# Coban's ECM Consulting Practice

## Deliver Successful Vignette Implementations.

It starts with managing and delivering your corporate information more effectively. Let us help you understand what's possible with Enterprise Content Management solutions. We've been doing it exclusively for years.

Our proven delivery methodology, including predefined workshops and deliverable templates, will get you started quickly and will ensure that you're on the path to achieving success.



*“ We couldn't have accomplished our intranet implementation without Coban. Their resources and leadership were second to none and their true expertise in Enterprise Content Management was the real driving factor in the successful launch of our program.”*

Lori Robinson  
VP Intranet Strategy, Wells Fargo

## Coban's ECM Delivery Service Offerings

### ECM Business Strategy Assessment

This offering consists of a series of workshops and activities designed to provide you with a better understanding of how to apply ECM solutions to business challenges and will enable you to define an overall ECM strategy.

### ECM Project Implementation

Coban's ECM Project Implementation offering adopts a delivery model in which development milestones are aligned with business priorities. An iterative release model engages the business users early in the project lifecycle, garnering valuable feedback as early as possible and ensuring the success of your ECM implementation.

### Enterprise Search Services

Our Enterprise Search Services will help you assess your current state Search solution while helping you to maximize the value of an Enterprise Search solution across your entire organization.

### ECM Quality Assurance

Coban's QA offering is designed to meet your testing needs before each release of your ECM solution goes live. We enforce a comprehensive QA process to test your entire solution through unit, SOA, user interface, integration, system, and user acceptance tests to flush out defects. Our QA Offering allows you to go live with confidence.

### ECM Change Management

This offering is designed for timely planning and execution of the necessary changes within an organization for a successful rollout of a new ECM solution. The task of preparing all affected by a new ECM initiative launch is critical to achieve the desired results and our experts can help to train and enable affected personnel to ensure your success.